
COMMON END FARM Campsite

Terms & Conditions

1. Booking - A reservation will only be confirmed as a booking where a deposit covering the first night of stay is received within 7 days of reserving the pitch(es) or 24 hours where arrival is within the next 7 days. The balance is payable on arrival at check-in excluding groups of 4+ pitches who must make payment of the balance no later than 14 days prior to arrival. Any camper who is unable to make payment at check-in will not be permitted to pitch.

2. Booking amendments, early departures and cancellation – If you need to amend your booking please ensure we are advised no later than 48 hours prior to arrival or you will be charged for the pitch(es) as booked. For bookings of 4+ pitches any amendments within 14 days of arrival will not be refunded. Outside of 14 days the balance payment is refundable less a £15 admin fee. If after check-in you decide to cut your stay short and leave before your departure date no monies will be refundable. If you need to cancel outright please notify us as early as possible. All deposits are non-refundable and non-transferable in the event of cancellation although may be refunded at the discretion of the proprietor. For these reasons you may wish to take out holiday insurance.

3. Arrival/Departure – Pitches are available from 12.00 noon and must be vacated by 12.00 noon on the day of departure. Late departures can be arranged (subject to availability) and may incur an additional fee. Please request this prior to the day of departure.

4. Unit size – If you have a large unit you must notify us at the time of booking. If you fail to do this we cannot guarantee that your pitch will be of adequate size. Each pitch accommodates a maximum of 6 people in 1 unit.

5. Children – Children must be under the supervision of parents or guardians at all times. Bikes and ball games are not to be used around tents or caravans, on the access road onto the fields or in the visitor parking area.

6. Dogs – Dogs must be kept under control and on a short lead at all times and must not be allowed to foul the site or adjoining land. Dogs can be walked in the ‘Dog Walking Field’ but must remain on a lead.

7. Visitors – In the interest of site security and to preserve the enjoyment of all guests, no day visitors are allowed on site without prior permission from the proprietor. All visitors must check in prior to entering the field and vehicles must be parked in the marked visitor parking area. Any visitor found not adhering to this may be asked to leave the site.

8. Noise/nuisance – Noise should be kept to a minimum at all times and to an absolute minimum between 11pm and 7am. TV’s and radios should be used considerately. Anyone causing a disturbance to other guests may be asked to leave the site.

9. Open fires & BBQs – Open fires/heated coals are permissible if contained within a fire pit or similar. Under no circumstances must a fire be built using stones/bricks from around the site or elsewhere. Containers and BBQs must be raised off the ground and situated well away from combustible materials. Coals/ashes must be left to cool before disposal in the designated area by the refuse point. Please help us to keep the site tidy by not leaving ash/coals in the grass or hedges around the site.

10. Smoking – A no smoking policy operates in the facilities block including the pot wash area.

11. Waste Disposal – Please place all lightweight domestic refuse in sealed bags and into the refuse bins provided. We do not have the capacity to offer refuse facilities for all other rubbish such as broken airbeds, gazebos, seats etc. so please take these home with you or to the Recycling Centre (off the Mayfield roundabout), which is open daily.

12. Loss or Damage – Please take care with our site facilities and equipment and report any loss or damage as soon as it occurs. Any loss or damage to facilities for which guests are responsible must be paid for in full before departure. The site and its facilities are used entirely at guests’ own risk. It is your responsibility to keep your possessions safe and secure. The proprietor will not be held liable in respect of injury, loss or damage to persons or property. Caravans and/or cars being moved by the proprietor or their representative are at the owners’ risk.

13. Electric Hook-Up – We offer 2 electric hookup supplies:- 10 amp and 6 amp both 230 volts. Overloading the hook up can trip your own connection which may have to be reset by the proprietor.

14. Speed limit – The site speed limit is 5mph.

15. Closed Season – The site is closed from September/October time to Easter.

* The proprietor reserves the right to cancel or terminate a booking where a guest has failed to disclose all material facts on booking. Any guest not observing the site rules or creating a nuisance may be asked to leave the site and no refund will be given *

